

**APPENDIX B
ANALYSIS OF SURVEY RESULTS**

	<i># of Responses</i>	<i>Response Rate</i>
CTCs	123	37.5 %
<hr/>		
	<i>Total # of Responses</i>	<i>Percent of Respondents*</i>
Services Provided (check all that apply)		
Tutoring/homework assistance	63	51.6 %
General youth development	65	53.3
Mentoring	43	35.2
Youth employment/school to career	43	35.2
Child care	19	15.6
Adult education/literacy	69	56.6
Adult job training	50	41.0
Community development	57	46.7
Advocacy	46	37.7
Technical assistance	59	48.4
Others	51	41.8
Target Populations (check all that apply)		
Pre-school children	39	31.7
School aged children (5-17)	91	74.0
Young adults (18-24)	90	73.2
Parents/adults	94	76.4
Senior citizens	73	59.3
General community (e.g. city or county wide)	85	69.1
Specific neighborhoods	53	43.1
At risk	73	59.3
Low-income	94	76.4
Women	61	49.6
Others	28	22.8
Geographic Area Served		
Urban	79	64.2
Suburban	10	8.1
Rural	17	13.8
Mixed	17	13.8

Continued

APPENDIX B
ANALYSIS OF SURVEY RESULTS (continued)

	<i>Total # of Responses</i>	<i>Percent of Respondents*</i>
How technology is used in programs (check all that apply)		
General (unstructured) computer access	107	87.0 %
Research/projects using the Web/on-line resources	86	69.9
Word processing/keyboarding skills	101	82.1
Homework help	58	47.2
Computer based instruction (e.g. reading or math skills programs)	67	54.5
Communicating with others (email)	97	78.9
Video projects/video production	36	29.3
Job searches/resumes	88	71.5
Recreation/entertainment	71	57.7
Technology oriented businesses (e.g. a web page design business)	30	24.4
Others	22	17.9
Receive funding from		
Local government	62	53.0
State government	52	44.4
Federal government	47	40.2
Private foundations	83	70.9
Private corporations	50	42.7
Other	69	59.0
Largest share of funding from		
Local government	23	22.5
State government	6	5.9
Federal government	17	16.7
Private foundations	25	24.5
Private corporations	12	11.8
Other	19	18.6

Continued

APPENDIX B
ANALYSIS OF SURVEY RESULTS (continued)

	<i>Total # of Responses</i>	<i>Percent of Respondents*</i>
Where technology services/programs are offered		
Schools	23	18.9 %
Libraries	19	15.6
Housing Project Community	30	24.6
Within a previously existing CBO	70	57.4
Other	47	38.8
Organization has access to the World Wide Web	121	98.4
Importance of integrating technology into programs		
Not important	0	0.0
Slightly important	2	1.6
Fairly important	18	14.6
Very important	103	83.7
NA	0	0.0
The extent to which technology has helped organization fulfill its mission/meet its goals		
Not at all	0	0.0
Somewhat	10	8.3
Considerably	38	31.7
To a great extent	72	60.0
NA	0	0.0
Size of paid staff (full and part time)		
less than 5	34	28.3
5 to 10	30	25.0
11 to 25	26	21.7
26 to 50	11	9.2
51 to 100	8	6.7
>100	11	9.2
Use volunteers	102	89.5

Continued

APPENDIX B
ANALYSIS OF SURVEY RESULTS (continued)

	<i>Total # of Responses</i>	<i>Percent of Respondents*</i>
Budget for		
Hardware/software	109	90.1 %
Technology support staff	97	80.2
Equipment upgrades and repair	101	83.5
Technology programs	86	75.4 **
Percentage of staff that regularly uses email or accesses the Internet		
0%	1	0.8
1-25%	17	14.0
26-50%	11	9.1
51-75%	16	13.2
76-99%	15	12.4
100%	61	50.4
Biggest challenges		
Funding (explicitly mentioned)	70	61.4
Staffing (paid and volunteer)	41	36.0
Staff development	9	7.9
Curriculum development	8	7.0
Technical assistance	14	12.3
Meeting demand/ managing growth	13	11.4
Outreach/attracting participants	7	6.1
Maintaining focus on mission	5	4.3
Upgrades/keeping up with technology	25	21.9
Developing sound evaluation processes	3	2.6
Other	28	24.6
Collect information to evaluate programs	100	84.0

Note: *Percentages are based on the number of respondents to each question

**7.3% of survey respondents did not answer this component of the question versus
1.6% of respondents for the other components.